

# March OPN Coronavirus (COVID-19) question specification

## ***Sponsor page wording***

This survey contains questions relating to the recent COVID-19 pandemic, which many people refer to as Coronavirus. It is referred to throughout this survey as Coronavirus (COVID-19). All the information you provide will be used for statistical purposes only and will not be linked to any other data without your specific permission.

Given the national situation there are a lot of government departments and academics who will be using the information from this survey to help make decisions. The questions are being asked on behalf of the following organisations:

Cabinet Office

Department of Health and Social Care (DHSC)

Department for Transport (DfT)

Department for Work and Pensions (DWP)

HMT

Kings College London

Members of the Scientific Advisory Group for Emergencies (SAGE)

No. 10 Downing Street

Office for National Statistics (ONS)

Public Health England (PHE)

Public Health Wales (PHW)

Scottish Government

The Behavioural Insights Team

University of Sussex

Welsh Government

***Cov\_1 to 5: Appear after the MCZ questions in the OPN core***

ASK ALL

**COV\_1**

**And how often do you feel lonely?**

Often/always

Some of the time

Occasionally

Hardly ever

Never

Don't Know

Prefer not to say

ASK ALL

**COV\_2**

**To what extent do you agree with the following statement?**

**If I needed help, there are people who would be there for me.**

Strongly agree

Somewhat agree

Neither agree nor disagree

Somewhat disagree

Strongly disagree

Don't know

Prefer not to say

ASK ALL

**COV\_3**

**Is there anyone living with you who is sick, disabled, or over 70 whom you look after or give special help to?**

Yes

No

**If skipped represent question with 'Don't know' 'Prefer not to answer' options**

ASK IF HEALILL = 1

**COV\_4**

**Thinking about your health, do you currently have any of the following health conditions, problems or illnesses?**

**Please select all apply**

- Alzheimer's disease or dementia
- Angina or long-term heart problem
- Asthma
- Autism spectrum disorder (ASD) or Asperger's (Asperger syndrome)
- Cancer
- Chronic obstructive pulmonary disease (COPD) or long-term lung problem
- Diabetes
- Epilepsy or other conditions that affect the brain
- High blood pressure
- Kidney or liver disease
- Stroke or cerebral haemorrhage or cerebral thrombosis
- Rheumatoid arthritis
- Other (please specify)

**If skipped represent question with 'Don't know' 'Prefer not to answer' options**

ASK IF COV\_4 = Other

**COV\_4Sp**

**Please specify the other condition(s), problem(s) or illness(s) that you currently have**

STRING[200]

**If skipped represent question with 'Don't know' 'Prefer not to answer' options**

ASK IF COV\_4 = Cancer

**COV\_5**

**Are you currently having treatment for your cancer?**

- Yes, chemotherapy
- Yes, radiotherapy

Yes, other

No

Not sure

Prefer not to say

**(No DK)**

***The following questions are after the entire OPN core:***

**COV\_Intro1**

**Thank you for taking part in this survey. As you are probably aware, there have been lots of news stories recently about a virus spreading around the world. The disease is called Covid-19, though many people refer to it as 'Coronavirus'. In the questions that we ask you, we refer to it as Coronavirus (COVID-19).**

**There is a lot of information around about the Coronavirus (COVID-19) but people have different views about how big a problem it will be. We would like to know your personal opinion. There is no right or wrong answer.**

ASK ALL

**COV\_6**

**How worried or unworried are you that you or someone in your family will be infected by the Coronavirus (COVID-19)?**

Very worried

Somewhat worried

Neither worried nor unworried

Somewhat unworried

Not at all worried

Don't know

Prefer not to say

ASK ALL

COV\_7

**To what extent do you agree or disagree with the following statement?  
Coronavirus (COVID-19) will cause problems for my household finances.**

- Strongly agree
- Somewhat agree
- Neither agree nor disagree
- Somewhat disagree
- Strongly disagree
- Don't know
- Prefer not to say

ASK IF (WRKING = 1 OR CASWRK = 1) OR (OWNBUS = 1)

COV\_8

**To what extent do you agree or disagree with the following statement?  
Coronavirus (COVID-19) will cause problems for my work**

- Strongly agree
- Somewhat agree
- Neither agree nor disagree
- Somewhat disagree
- Strongly disagree
- Don't know
- Prefer not to say

ASK ALL

COV\_9

**To what extent do you agree or disagree with the following statement?  
Coronavirus (COVID-19) will cause problems for the UK economy.**

- Strongly agree
- Somewhat agree
- Neither agree nor disagree
- Somewhat disagree

Strongly disagree

Don't know

Prefer not to say

## **COV\_Intro2**

**It can sometimes be difficult to know where to go for information, and what news or information you should trust. We would like to know about your personal experience of finding information about the Coronavirus (COVID-19).**

ASK ALL

## **COV\_10**

**Do you feel like you have enough information about what the Coronavirus (COVID-19) is?**

Yes

No

Not sure

**(No Prefer not to say)**

ASK ALL

## **COV\_11**

**Have you looked for any information about the Coronavirus (COVID-19)?**

Yes

No

**If skipped represent question with 'Don't know' 'Prefer not to answer' options**

ASK IF COV\_11 = 1 (Yes)

## **COV\_12M**

**Where have you found information about the Coronavirus (COVID-19)?**

Please select all that apply

From a medical professional, such as a GP or nurse  
NHS 111 online coronavirus service  
NHS website or GOV.UK website  
Local NHS health service  
Local council website  
Another website  
Newspapers, print or online  
Social media, such as Facebook, Twitter or Snapchat  
TV or radio  
Friends or family  
Religious organisation  
Other (please specify)

**If skipped represent question with 'Don't know' 'Prefer not to answer' options**

ASK IF COV\_12M = Other

**COV\_12MSp**

**Please specify where else you have found information about the Coronavirus (COVID-19)**

STRING[200]

**If skipped represent question with 'Don't know' 'Prefer not to answer' options**

ASK IF COV\_12M > 1 option (This is just routed off COV\_12 not COV\_12MSp)

**COV\_13**

**Of the information sources you told us about, which one was most helpful to you?**

[feed forward the options from above if more than one selected]

**If skipped represent question with 'Don't know' 'Prefer not to answer' options**

ASK IF COV\_12M > 1 option (This is just routed off COV\_12 not COV\_12MSp)

**COV\_14**

**Of the information sources you told us about, which one did you trust the most?**

[feed forward the options from above if more than one selected]

**If skipped represent question with 'Don't know' 'Prefer not to answer' options**

ASK ALL

**COV\_15**

**Do you feel like you have enough information about how to protect yourself from the Coronavirus (COVID-19)?**

Yes

No

Not sure

Prefer not to say

ASK ALL

**COV\_16**

**Do you feel like you have enough information about the UK's plan for dealing with the Coronavirus (COVID-19)?**

Yes

No

Not sure

Prefer not to say

ASK ALL

**COV\_17M**

**The official NHS guidance on how to reduce the spread of Coronavirus (COVID-19) is being updated regularly. Which of the following official NHS advice statements are you aware of?**

Please select all that apply



Wash your hands with soap and water often – do this for at least 20 seconds  
Always wash your hands when you get home or into work  
Use hand sanitiser gel if soap and water are not available  
Cover your mouth and nose with a tissue or your sleeve (not your hands)  
When you cough or sneeze  
Put used tissues in the bin immediately and wash your hands afterwards  
Try to avoid close contact with people who are unwell  
Try to keep at least 2 metres (3 steps) from other people, particularly older people or those with long-term health conditions  
Self-isolate at home for seven days if you have a high temperature.  
Self-isolate at home for seven days if you have a new, continuous cough  
Families urged to stay at home for 14 days if any member of the household is ill  
Everyone to stop non-essential contact with others  
Do not touch your eyes, nose or mouth if your hands are not clean  
Use the NHS 111 online coronavirus service (only call 111 if you cannot get help online).  
Other government advice (please specify)

Or

None of these

**If skipped represent question with 'Don't know' 'Prefer not to answer' options**

ASK IF COV\_17M = Other government advice

**COV\_17MSp**

**Please specify what other government advice you are aware of**

STRING[200]

**If skipped represent question with 'Don't know' 'Prefer not to answer' options**

ASK ALL

**COV\_18**

**What other advice on how to reduce the spread of Coronavirus (COVID-19) are you aware of?**

STRING[200]

**If skipped represent question with 'Don't know' 'Prefer not to answer' options**

**COV\_Intro3**

**We would like to know about the actions you personally are taking to protect yourself and others against the Coronavirus (COVID-19). There is no right or wrong answer to these questions, but please answer as accurately as you can.**

ASK ALL

**COV\_19**

**In the past seven days, have you washed your hands with soap and water to avoid infection?**

Yes

No

Don't know

Prefer not to say

ASK IF COV\_19 = 1

**COV\_20**

**Have you been washing your hands with soap and water more, less or the same since the Coronavirus (COVID-19) outbreak?**

More

Less

Same as before

Don't know

Prefer not to say

ASK IF COV\_20 = 1

COV\_21

**How often have you spent at least 20 seconds washing your hands with soap and water?**

- Always
- Almost always
- Sometimes
- Almost never
- Never

**If skipped represent question with 'Don't know' 'Prefer not to answer' options**

ASK ALL

COV\_22

**In the past seven days, have you cleaned your hands with a sanitiser to avoid infection?**

- Yes
- No
- Don't know
- Prefer not to say

ASK IF COV\_22 = 1

COV\_23

**Have you used a sanitiser more, less or the same since the Coronavirus (COVID-19) outbreak?**

- More
- Less
- Same as before
- Don't know
- Prefer not to say

ASK IF (COV\_19 = 1 OR COV\_22 = 1) AND (WRKING = 1 OR CASWRK = 1) OR (OWNBUS = 1)

COV\_24

**Have you washed your hands with soap and water or sanitiser straight away when arriving at work?**

Yes

No

**If skipped represent question with 'Don't know' 'Prefer not to answer' options**

ASK IF (COV\_19 = 1 OR COV\_22 = 1)

**COV\_25**

**Have you washed your hands with soap and water or sanitiser straight away when arriving at home?**

Yes

No

**If skipped represent question with 'Don't know' 'Prefer not to answer' options**

ASK IF (COV\_19 = 1 OR COV\_22 = 1)

**COV\_26**

**Have you washed your hands with soap and water or sanitiser before eating?**

Yes

No

**If skipped represent question with 'Don't know' 'Prefer not to answer' options**

ASK ALL

**COV\_27**

**In the past seven days, have you used tissues to catch coughs or sneezes?**

Yes

No

Don't know

Prefer not to say

ASK IF COV\_27 = 1

**COV\_28**

**Have you used a tissue to catch coughs or sneezes more, less or the same since the Coronavirus (COVID-19) outbreak?**

More

Less

Same as before

Don't know

Prefer not to say

ASK ALL

**COV\_29**

**In the past seven days, have you avoided physical contact with other people (such as shaking hands) to avoid infection?**

Yes

No

Don't know

Prefer not to say

ASK IF COV\_29 = 1

**COV\_30**

**Have you avoided physical contact with people more, less or the same since the Coronavirus (COVID-19) outbreak?**

More

Less

Same as before

Don't know

Prefer not to say

ASK ALL

**COV\_31M**

**In the past seven days, have any of your plans been postponed or cancelled because of the Coronavirus (COVID-19) outbreak?**

Please select all that apply

Meeting up with people  
(for example, in a public or personal place)

Taking part in a regular activity  
(for example, voluntary work, attending an exercise class or place of worship)

Attending large public gatherings  
(for example, sports event or concert)

Travel within the UK

Travel outside of the UK

Plans have not changed

I had no plans

**If skipped represent question with 'Don't know' 'Prefer not to answer' options**

ASK IF COV\_31M = 4 (Travel within the UK)

**COV\_32a**

**Was this travel within the UK for personal or work purposes?**

personal purpose  
(for example, a holiday or a family wedding)

work purpose  
(for example, a business meeting or conference)

**If skipped represent question with 'Don't know' 'Prefer not to answer' options**

ASK IF COV\_31M = 5 (Travel outside of the UK)

**COV\_32b**

**Was this travel outside the UK for personal or work purposes?**

personal purpose  
(for example, a holiday or a family wedding)

work purpose  
(for example, a business meeting or conference)

**If skipped represent question with 'Don't know' 'Prefer not to answer' options**

ASK ALL

**COV\_33**

**In the past seven days, have you avoided public transport because of the Coronavirus (COVID-19) outbreak?**

Yes

No

Not applicable

**If skipped represent question with 'Don't know' 'Prefer not to answer' options**

ASK IF (WRKING = 1 OR CASWRK = 1) OR (OWNBUS = 1)

**COV\_34**

**In the past seven days, have you worked from home because of the Coronavirus (COVID-19) outbreak?**

Yes

No

**If skipped represent question with 'Don't know' 'Prefer not to answer' options**

ASK ALL

**COV\_35**

**In the past seven days, have you self-isolated (stayed at home) because of the Coronavirus (COVID-19) outbreak?**

Yes

No

**If skipped represent question with 'Don't know' 'Prefer not to answer' options**

ASK ALL

**COV\_36**

**In the past seven days, has anyone living in your household self-isolated (stayed at home) because of the Coronavirus (COVID-19) outbreak?**

Yes

No

Not applicable

Don't know

Prefer not to say

ASK ALL

**COV\_37**

**In the past seven days, do you know someone living outside of your household who has self-isolated (stayed at home) because of the Coronavirus (COVID-19) outbreak?**

Yes

No

Don't know

Prefer not to say

ASK ALL

**COV\_38**

**In the past seven days, have you avoided contact with older people or other vulnerable people because of the Coronavirus (COVID-19) outbreak?**

Yes

No

**If skipped represent question with 'Don't know' 'Prefer not to answer' options**

ASK IF COV\_38 = 1

**COV\_39**



**Do you have care responsibilities for any of the people you may have had to avoid contact with?**

Yes

No

**If skipped represent question with 'Don't know' 'Prefer not to answer' options**

ASK ALL

**COV\_40**

**In the past seven days, have you purchased extra supplies of groceries and toiletries because of the Coronavirus (COVID-19) outbreak?**

Yes

No

**If skipped represent question with 'Don't know' 'Prefer not to answer' options**

ASK ALL

**COV\_41**

**Do you think that other people have purchased extra supplies of groceries and toiletries because of the Coronavirus (COVID-19) outbreak?**

Yes

No

**If skipped represent question with 'Don't know' 'Prefer not to answer' options**

ASK ALL

**COV\_42**

**In the past seven days, have your household finances improved, remained the same or worsened because of the Coronavirus (COVID-19) outbreak?**

Improved

Remained the same

Worsened

Don't know

Prefer not to say

ASK ALL

**COV\_43**

**Have you met in person with family members more, less or the same since the Coronavirus (COVID-19) outbreak?**

(Please select one only)

More

Less

The same

Not applicable (I don't meet with any family members)

**If skipped represent question with 'Don't know' 'Prefer not to answer' options**

ASK ALL

**COV\_44**

**Have you chatted on the phone or online with family members more, less or the same since the Coronavirus (COVID-19) outbreak?**

(Please select one only)

More

Less

The same

Not applicable (I don't chat on the phone or online to any family members)

**If skipped represent question with 'Don't know' 'Prefer not to answer' options**

ASK ALL

**COV\_45**

**Have you met in person with friends more, less or the same since the Coronavirus (COVID-19) outbreak?**

(Please select one only)

More

Less

The same

Not applicable (I don't meet with friends)

**If skipped represent question with 'Don't know' 'Prefer not to answer' options**

ASK ALL

**COV\_46**

**Have you chatted on the phone or online with friends more, less or the same since the Coronavirus (COVID-19) outbreak?**

(Please select one only)

More

Less

The same

Not applicable (I don't chat with friends on the phone or online)

**If skipped represent question with 'Don't know' 'Prefer not to answer' options**

ASK ALL

**COV\_47**

**Have you met in person with neighbours more, less or the same since the Coronavirus (COVID-19) outbreak?**

(Please select one only)

More

Less

The same

Not applicable (I don't meet with any neighbours)

**If skipped represent question with 'Don't know' 'Prefer not to answer' options**

ASK ALL

**COV\_48**

**Have you chatted on the phone or online with neighbours more less or the same since the Coronavirus (COVID-19) outbreak?**

(Please select one only)

More

Less

The same

Not applicable (I don't chat on the phone or online with any neighbours)

**If skipped represent question with 'Don't know' 'Prefer not to answer' options**

ASK ALL

**COV\_49**

**Has anyone offered to organise or bring you food and other essentials if you self-isolate or become unwell?**

Yes

No

**If skipped represent question with 'Don't know' 'Prefer not to answer' options**

ASK IF COV\_49 = 1

**COV\_50M**

**Who has offered to help you?**

Please select all that apply

Family

Friends

Neighbours

Other (please specify)

**If skipped represent question with 'Don't know' 'Prefer not to answer' options**

ASK IF COV\_50M = Other

**COV\_50MSp**

**Please specify who else has offered you help**

STRING[200]

**If skipped represent question with 'Don't know' 'Prefer not to answer' options**

***Outro and thank you page:***

***LINK***

Thank you, you are almost done.

Your help so far has been invaluable.

To receive your £10 gift voucher please provide an email address:

[OPEN TEXT]

Your name and email address will be shared with [Sodexo](#) to send your gift voucher and will not be used for any other purposes without your permission.

You will receive instructions by email about how to claim your voucher within 20 days of completing the survey.

## NEXT PAGE

We would like to contact you in future to let you know about the findings from this study and invite you to take part in future research.

Are you happy for us to use your email address for these purposes?

Yes / No

To take part in future research by phone, please provide your telephone number:

[OPEN TEXT]

***Final page:***

**Thank you for your help!**

**The official advice for England:**

<https://www.nhs.uk/conditions/coronavirus-covid-19/>

**The official advice for Scotland:**

<https://www.nhsinform.scot/illnesses-and-conditions/infections-and-poisoning/coronavirus-covid-19>

**The official advice for Wales:**

[https://www.nhsdirect.wales.nhs.uk/coronavirus\(2019ncov\)/](https://www.nhsdirect.wales.nhs.uk/coronavirus(2019ncov)/)

